

**In the Claims**

The following listing of the claims replaces all previous listings.

1.-9. (Canceled)

10. (Previously Presented) A data recovery system for recovering data from a data storage medium, comprising:

a local computer associated with the data storage medium, the local computer having memory;

a plurality of remote data recovery computers including a first remote data recovery computer;

a remote server coupled to the plurality of remote data recovery computers; and

a remote data recovery program to be loaded into the memory of the local computer to establish communications with the remote server, wherein the remote server establishes communications with the first remote data recovery computer and wherein the remote data recovery program permits the local computer to be remotely controlled by the first remote data recovery computer for recovery of data from the data storage medium.

11. (Previously Presented) The system of claim 10, wherein the remote server terminates communications with the first remote data recovery computer and establishes communications with a second remote data recovery computer from the plurality of remote data recovery computers to permit the local computer to be remotely controlled by the second remote data recovery computer.

12. (Previously Presented) The system of claim 10, further comprising a removable storage medium from which the remote data recovery program is loaded into the memory of the local computer.

13. (Previously Presented) A method for remotely recovering data from a local computer, the method comprising steps of:

downloading a data recovery application program from a first remote server to the local computer;

installing the data recovery application program on the local computer;

loading the data recovery application program into memory of the local computer;

establishing communications between the local computer and a second remote server through operation of the data recovery application program by the local computer;

routing, by the second remote server, the communications to a first remote data recovery computer; and

remotely controlling the local computer by the first remote data recovery computer, whereupon data recovery can be performed through operation of the remote data recovery computer.

14. (Previously Presented) The method of claim 13, wherein the step of establishing communications comprises a step of establishing communications between the local computer and the second remote server through a network.

15. (Previously Presented) The method of claim 13, wherein the step of establishing communications comprises a step of establishing communications between the local computer and the second remote server using a modem.

16. (Previously Presented) The method of claim 13, wherein the first remote server and the second remote server are one server.

17. (Previously Presented) The method of claim 13, further comprising a step of rerouting, by the second remote server, the communications to a second remote data recovery computer.